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*MJB Industries Pty Ltd*

## Quality Policy

MJB Industries Pty Ltd manufactures reinforced concrete pipes using Bi-Directional and Horizontal Roller Compaction Technology, also manufactured are reinforced concrete box culverts and specialized Pre-Cast products.

The business operates from premises in Australind, Western Australia.

MJB Industries provides high quality goods and services through the framework of its ISO 9001 Quality Management System.

The Quality Management System is also used to establish and achieve Quality Objectives which are to:

- Comply with applicable Australian Standards, Legislative and Regulatory requirements
- Continually work towards improving our manufacturing processes and products so that we meet the requirements of our customers and for the continued profitability of the company
- Comply with and continually improve the effectiveness of our quality management system in accordance with AS/NZS ISO 9001
- Ensure our employees are trained and competent for the work they perform
- Building customer relationships and monitoring customer satisfaction
- Create and monitor more effective partnerships with our suppliers

This Quality Policy is communicated to and understood by all personnel and management in the Company. Personnel and management comply with the requirements of the ISO 9001 standard and MJB's Quality Management System, and contribute to the ongoing improvement and effectiveness of the System.

The Quality Policy is periodically reviewed to ensure it remains suitable for the Company.

**John Hovey**

**Managing Director**

**Date:** 8<sup>th</sup> July 2019